

Frequently Asked Questions – Conference Park

Where is the University of Warwick?

- Four miles from Coventry City centre at the hub of the central motorway network

What is the Conference Park?

- The name given to the facilities provided by Warwick Conferences on the Central University campus
- Once you arrive on campus please look out for the Warwick Conferences signage to direct you to the car parks and conference venues

Is there a taxi rank on campus?

- Taxis are available within the Bus Interchange next to Warwick Arts Centre at most times of the day. Alternatively you can contact Conference Reception on 02476 528910 for more information and relevant phone numbers

If I have a minibus, high sided or electric vehicle – where can these be parked?

- Please let your Event Organiser know of your requirement for specific car parking

I have a particular special dietary need – can you manage this?

- Please inform your event organiser if you have a specific food allergy or a lifestyle dietary requirement (for example: vegetarian, vegan, halal or Kosher)

Will we stay in halls of residence?

- All Conference Park accommodation is student style using either standard or en-suite rooms. Your Event Organiser will be able to advise the type of accommodation you have been allocated

Do any of the residences have lifts?

- Some residences do. If you have a particular requirement then please discuss with your Event Organiser

What should I do if I feel unwell?

- Please contact Conference Reception on 02476 528910, who will ensure a message is given to your Event Organiser. We do not have a resident doctor available for conference delegates, but in the event you require a first aider, this can be done via our 24 hour Security Team on 02476 522083. Alternatively there is a Walk-In Medical Centre in Coventry – <http://cityofcoventrynhshhealthcarecentre.nhs.uk/>

What should I do in the event of an emergency?

- In the event of an emergency and you require any of the emergency services please call University security services 024 765 22222 who will then contact the emergency service you require and escort them once on campus to the scene of the emergency

What electrical supply is available in the bedrooms?

- Electricity is supplied at 220/240v and 50 cycles AC. Adaptors are available to purchase in Rootes Grocery Store on Central campus

Are there any laundry facilities on campus?

- A launderette is situated between Rootes Building and Rootes residences, opening times are available from Conference Reception for self-service washing and drying
- All machines and driers are operated using a card payment system which can be purchased from the launderette
- Washing powder and softener is not provided. You can purchase this from Rootes Grocery Store on Central Campus
- A dry cleaning service is available in Rootes Grocery Store and the Chemist situated in the Student Union Atrium

Will I have access to a kitchen within my accommodation block?

- Each delegate will have access to a shared kitchen. Please note these areas will not contain any cooking equipment or utensils

If I have any lost property during my stay who do I contact?

- Contact Conference Reception on 02476 528910 who will be able to assist

If I am having mobility problems is there anything you can do to help?

- Mobility scooters are available for guests; please ask at Conference Reception for more information

Are religious services available on campus?

- A chaplaincy is available to all University visitors. Catholic mass takes place in the Chaplaincy on central campus on Sundays throughout the year at 12:30 and conference visitors are welcome to join the service.
- Muslims wishing to pray can request access via Conference Reception for the Islamic Prayer Halls on central campus.
- To gain access to the Chaplaincy, please ask at conference Reception

Where can I access my emails?

- Conference Park delegates can access the Warwick Guest Wi-Fi network around campus and within their accommodation. Please ask at Conference Reception or any member of the team for assistance if required
- Computers are available at Conference Reception for guest use

Is there anywhere on campus I can buy toiletries or get pharmacist advice?

- There is a pharmacy located in the Students Union Building and Rootes Grocery Store also sells a variety of items. These buildings are located next to Rootes Building

Are there any cash machines or banks on campus?

- There are branches of Barclays and Santander, both have cash machines in the Students Union Atrium (directly next to Rootes Building)
- There is also a cash machine outside Rootes Grocery Store

Where are the nearest shops to campus?

- There are a number of retail shops on campus; a grocery store, post office, pharmacy, bookshop and hairdressers
- Cannon Park Shopping Centre is within a ten minute walk and has two major supermarkets and several smaller retail shops

What should I do if I need to have parcels or post delivered personally to me during my stay?

- It is advisable to discuss your requirements with your Event Organiser as specific delivery details are required to ensure your parcel / post is managed appropriately.

What is there to do in the local area?

- Warwick Arts Centre is situated on Central campus and houses a cinema with reduced rates for Conference delegates
- You will find bikes for hire on site – a great way to see the local area. See the website for more information: <http://www2.warwick.ac.uk/about/environment/transport/cycling/uni-cycles>
- Coventry city centre is only four miles away and Warwick, Stratford Upon Avon and Leamington are nearby

What signage should I look out for on campus?

- University Signage – these are positioned around campus highlighting all Academic Buildings and social spaces – they are white rectangular blocks
- Warwick Conferences signage is in place around campus to highlight particular buildings used for Conference Events

Are there private changing areas in the Sports Centre as well as communal changing rooms?

- Yes there are two private changing areas, access to these can be arranged via the Sports Centre Reception

Does the sports centre provide any other facilities?

- Physio and sports massage can be booked at the sports centre
- For more info - <https://warwick.ac.uk/services/sport/physiotherapy>